

100 Market Street, Suite 301 | Portsmouth, NH 03802 Tel: 603.436.2818 | www.mclane.com OFFICES IN: MANCHESTER CONCORD PORTSMOUTH WOBURN, MA

SARAH B. KNOWLTON Direct Dial: (603) 334-6928 Email: sarah.knowlton@mclane.com Licensed in MA, ME and NH

February 10, 2010

Via Electronic Mail and Hand-Delivery

Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

Re: DG 06-107 - EnergyNorth Natural Gas, Inc. d/b/a National Grid

Dear Ms. Howland:

In connection with Order No. 24,690 issued in the above docket, enclosed for filing please find seven (7) copies of Energy North Natural Gas, Inc. d/b/a National Grid's Revised Monthly Call Answering Report for January 2010. This should replace the report that was filed with the Commission on February 3, 2010. The report has been updated to reflect that VRU system testing occurred on September 17 and 18, 2009, which caused the EnergyNorth VRU volume to be overstated by 5,315 calls.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Very truly yours,

Sarah B. Knowlton

Stral B. Know Itm

SBK/sms Enclosure

cc: Zaleena P. Ahmed

Meredith Hatfield, Esq.

Christiane Mason